

Financial Highlights (unaudited)

The following table presents the summarized consolidated results of the Group for the years ended December 31, 2008 and 2007, respectively. All amounts are shown in USD millions and rounded to the nearest million unless otherwise stated with the consequence that the rounded amounts may not add to the rounded total in all cases. All ratios and variances are calculated using the underlying amount rather than the rounded amount. This document should be read in conjunction with the Zurich Financial Services Group Annual Report 2008. Certain comparatives have been restated as a result of a change in accounting policy. Comparatives for return on common shareholders' equity and business operating profit (after tax) return on common shareholders' equity have also been restated as we have changed the calculation from a compound to a linear basis.

in USD millions, for the years ended December 31, unless otherwise stated	2008	2007	Change in USD ¹	Change in LC ¹
Business operating profit	5,186	6,707	(23%)	
Net income attributable to shareholders	3,039	5,714	(47%)	
General Insurance gross written premiums and policy fees	37,151	35,650	4%	2%
Global Life gross written premiums, policy fees and insurance deposits	21,863	21,703	1%	(2%)
Farmers Management Services management fees and other related revenues	2,458	2,266	8%	8%
General Insurance business operating profit	3,535	4,024	(12%)	
General Insurance combined ratio	98.1%	95.6%	(2.5 pts)	
Global Life business operating profit	1,480	1,443	3%	
Global Life new business annual premium equivalent (APE)	3,261	2,947	11%	10%
Global Life new business margin, after tax (as % of APE)	23.1%	24.7%	(1.7 pts)	
Global Life new business value, after tax	753	729	3%	
Farmers Management Services gross management result	1,141	1,056	8%	
Farmers Management Services business operating profit	1,202	1,271	(5%)	
Farmers Management Services managed gross earned premium margin ²	6.9%	6.8%	0.1pts	
Group investments average invested assets	185,558	191,790	(3%)	
Group investments results, net	5,832	10,094	(42%)	
Group investments return (as % of average invested assets)	3.1%	5.3%	(2.1 pts)	
Group investments total return (as % of average invested assets) ³	1.0%	3.9%	(2.8 pts)	
Shareholders' equity	22,103	28,945	(24%)	
Diluted earnings per share (in USD)	21.63	39.29	(45%)	
Diluted earnings per share (in CHF)	23.35	47.11	(50%)	
Book value per share (in CHF)	167.92	229.39	(27%)	
Return on common shareholders' equity (ROE)	12.1%	21.3%	(9.2 pts)	
Business operating profit (after tax) return on common shareholders' equity	16.8%	18.9%	(2.1 pts)	

¹ Parentheses around numbers represent an adverse variance.

² Farmers Management Services' managed gross earned premium margin is calculated as gross operating profit of Farmers Management Services divided by the gross earned premium of the Farmers Exchanges, which we manage but do not own.

³ Group investments total return includes net investment income, realized gains/losses on investments and impairments through income statement as well as movements in unrealized losses reported in shareholders' equity.